



## **Clinical Case Manager and Wellness Coordinator for Korean Community (1.0 FTE)**

### **About Korean Community Center of the East Bay**

Since 1977, Korean Community Center of the East Bay (KCCEB) has been uniquely positioned to serve the Asian community in the Bay Area. After the 1965 Immigration Act which allowed for an influx of immigrants from Asia, KCCEB was one of five Bay Area organizations developed in the 1970s to support the resettlement and community health of Asian immigrants and refugees. KCCEB has evolved into a unique entry point for Korean and other immigrant and undocumented children, youth, adults, families, and seniors who have nowhere else to turn to for their essential support, including health access, social and legal counseling and case management, mental health, tobacco cessation education, and intimate partner violence support.

### **The Programs**

KCCEB is currently comprised of three divisions namely the Immigration Integration Program, the Community Health Access Program, and the Community Wellness Program. The Immigration Integration Program creates access to legally authorized no to low-cost immigration services that are needed for immigrants to transition into American life and become engaged members of society. The Community Health Access Program creates access to affordable health care and social services including healthcare enrollment and literacy education, social service support, case management and health promotion to seniors, a Korean language information and referral service, and community capacity building through the development of health advocates. The Community Wellness Program addresses the mental health and substance use prevention needs of Asians in North Alameda County. The program raises mental health awareness, reduces mental health stigma with attention to cultural affinities and values of monolingual low-income East Asians (e.g., Korean, Chinese, Japanese, and Mongolians), as well as offers tobacco intervention programs.

### **The Position**

The Clinical Case Manager and Wellness Coordinator will provide case management, social services, and wellness services to API adults and seniors in Alameda County. This is a unique opportunity to integrate individual case management and wellness services with community empowerment and advocacy as well as be in an organizational environment that provides holistic and wrap-around support to immigrants in API communities.

### **Responsibilities:**

- Provide comprehensive clinical case management, social services follow up, and wellness counseling support to API youth, adults, and seniors;
- Conduct comprehensive biopsychosocial assessments and intakes with development and implementation of individualized care plans with assigned clients;
- Conduct outreach and in-reach, including prevention and wellness visits, to assess or recruit program participants and build connections with community-based partners (e.g. community-based organizations, faith-based organizations, etc.) for capacity building;
- Educate clients to community services and help navigate resources on-site and in the community;
- Conduct psycho-education, cultural wellness workshops, and training to professionals and community leaders in API communities to promote mental health awareness, reduce stigma, and increase access to health and wellness services;



- Conduct wellness support groups and community advocacy and leadership groups to reduce stigmas and foster leadership among Asian immigrants;
- Assist in the development and maintenance of the community resources (e.g. legal, housing, local social services, mental health, etc.) to remain current regarding information and services available to address clients' needs;
- Ensure client-level data be entered into Social Assistance Management System (SAMS), Alameda County Behavioral Health Services Clinician Gateway (CG), and INSYST;
- Maintain client files in accordance with legal and grant requirements, and complete all documentation in a timely manner;
- Maintain client caseloads of a minimum of 25-40 per fiscal year;
- Receive training to become a Covered CA certified enrollment counselor within the first year of employment;
- Outreach and engage Chinese Care-giver to utilize WeCare App to help care givers to reduce burnout and compassion fatigue
- Assist other KCCEB programs as needed as directed by Program Director.

#### **Qualifications:**

- Minimum education: Master's in Social Work (MSW) or Marriage and Family Therapist Intern (MFTi) with 1 to 2 years of experience, or Bachelor's (BA) Degree in psychology, community health education, public health with 2 to 4 years of experience.
- Experience in governmental systems including Alameda County Social Services and Behavioral Health Care Agency highly desired;
- Professional proficiency in English, Cantonese, Mandarin, or Korean required;
- Deep understanding of the needs of immigrant and refugee populations with limited English proficiency;
- Personal qualities of integrity, credibility, and a commitment to and passion for KCCEB's mission;
- Must be a dynamic self-starter with initiative, ability to work well in a team with a sense of inspiration, collaboration, and humor, demonstrated ability to work collaboratively with other organizational managers and partner organizations and communities;
- Strong communication skills, including diplomacy and ability to ensure confidence;
- Strong familiarity of mental health, substance abuse, and other culturally related issues, especially as these impact un and underserved API communities;
- Interest in or knowledge of traditional health and wellness practices and perspectives;
- Computer and database literacy highly desirable;
- Valid California Driver's License, clean driving record, and insurable highly desirable.

#### **Compensation and benefits:**

Salary range: \$58,000 to \$62,000. Full time. 100% employer-paid medical, dental, and vision insurance. 401K.

#### **Application**

Interested candidates should send a cover letter and resume to [junelee@kcceb.org](mailto:junelee@kcceb.org). Please include the position title in the subject line of your e-mail application. References should be available upon request.